SUPPORT AND DEVELOPMENT
SYSTEMS ENGINEER

REPORTS TO: Systems Engineering Lead

RELATES CLOSELY WITH: Production Team

PROVIDES OVERSIGHT TO: Volunteers and Ministry Staff

CLASSIFICATION: Full-Time, Salary

Within the production department, the systems team is responsible for the design, integration, and maintenance of audio, video, lighting, and network systems across a multisite church model. This position works with the Systems Engineering Lead to take part in maintaining and building AVL infrastructure. Additionally, the systems team provides support through weekend processes as well as coaching and training to live event staff. Our department leverages people and technology to represent Christ's kingdom through excellent and engaging environments.

QUALIFICATIONS / CHARACTERISTICS

- Submits their life to God and the authority of his Word, and models a commitment to developing the character of Christ
- Attention to detail and executing projects through completion
- 2+ years of experience in a live production environment or in systems integration
- Understanding of high-quality integration practices (rack assembly, wire termination and management, thermal and power integration)
- Experience troubleshooting and operating production systems
- Familiarity with inventory management and resourcing practices
- Background or experience with networking infrastructure and switch management is preferred

PRIMARY RESPONSIBILITIES

- Support production team (Live/Broadcast/Systems) by providing stable and reliable AVL infrastructure
- Provide ongoing updates to hardware and software-based systems
- Research and troubleshoot complex issues
- Acquire outside resources to help further projects within tight timelines
- Support and propose well executed plans for quality standardization in multiple facilities
- Develop documentation regarding standard procedures and train contracted staff to these ends
- Provide and resource additional labor during stage design changes
- Configure equipment as systems are updated and assist in new commissioning
- Develop schedule and method for periodic configuration backups and redundancies
- Implement system standards across all locations
- Provide training to internal staff and volunteers on use of installed equipment
- Forecast long and short term spending strategies that steward funds responsibly